(Original Signature of Member)

115th CONGRESS 2D Session



To direct the Secretary of Labor to issue an occupational safety and health rule that requires covered health care employers to adopt a comprehensive workplace violence prevention plan and for other purposes.

IN THE HOUSE OF REPRESENTATIVES

Mr. KHANNA introduced the following bill; which was referred to the Committee on _____

A BILL

- To direct the Secretary of Labor to issue an occupational safety and health rule that requires covered health care employers to adopt a comprehensive workplace violence prevention plan and for other purposes.
 - 1 Be it enacted by the Senate and House of Representa-
 - 2 tives of the United States of America in Congress assembled,

3 SECTION 1. SHORT TITLE; TABLE OF CONTENTS.

4 (a) SHORT TITLE.—This Act may be cited as the

5 "Health Care Workplace Violence Prevention Act".

- 6 (b) TABLE OF CONTENTS.—The table of contents of
- 7 this Act is as follows:

- Sec. 1. Short title; table of contents.
- Sec. 2. Workplace violence prevention standard.
- Sec. 3. Application of the workplace violence prevention standard to facilities receiving medicare and medicaid funds.

Sec. 4. Rules of construction.

Sec. 5. Definitions.

1 SEC. 2. WORKPLACE VIOLENCE PREVENTION STANDARD.

2 (a) RULEMAKING.—

3 (1) Notwithstanding any other provisions of law, not later than one year of the enactment of the 4 5 Act, the Secretary of Labor ("Secretary") shall, pur-6 suant to section 6 of the Occupational Safety and 7 Health Act of 1970 (29 U.S.C. 655), promulgate an 8 interim final standard on workplace violence preven-9 tion (in this section such standard is referred to as the "workplace violence prevention standard") to re-10 11 quire certain health care employers (hereinafter collectively referred to as "covered health care employ-12 13 ers"), including hospitals, any outpatient settings or 14 clinics operating within a hospital license or any set-15 ting or clinic that provides outpatient hospital serv-16 ices, psychiatric hospitals, rehabilitation hospitals, 17 long-term care hospitals, and any hospital operated 18 by any United States department or agency, to 19 adopt a comprehensive plan to protect health care 20 workers and other personnel from workplace vio-21 lence. The interim final standard shall meet the 22 specifications of this section, at a minimum, but may

1 exceed the requirements for covered health care fa-2 cilities. The Secretary shall accept and consider pub-3 lic comments on any interim final standard pub-4 lished under this paragraph for 60 days after the 5 date of such publication. The interim final standard 6 shall remain in effect until it is replaced by a final 7 standard on workplace violence prevention referred 8 to in paragraph (2).

9 (2) Notwithstanding any other provisions of 10 law, not later than two years of the enactment of the 11 Act, the Secretary shall, pursuant to section 6 of the 12 Occupational Safety and Health Act of 1970 (29) 13 U.S.C. 655), promulgate a final standard on work-14 place violence prevention. The final standard shall be 15 based on the interim final standard as promulgated 16 under paragraph (1) of this subsection and shall 17 meet the specifications of this section, at a min-18 imum, but may exceed the requirements for covered 19 health care facilities.

20 (3) Not later than two years of the enactment
21 of the Act, the Secretary shall also promulgate a
22 final standard on workplace violence prevention to
23 require home health agencies or organizations and
24 hospice agencies or organizations to adopt a com25 prehensive workplace violence prevention plan with

comparable workplace protections at home health
agencies or organizations and hospice agencies or organizations. The standard promulgated under this
paragraph shall include procedures for hazard evaluation and control that fit the work settings unique
to home health and hospice, which shall include, but
not be limited to, each of the following:

8 (A) Procedures to identify and evaluate en-9 vironmental and patient-specific risk factors 10 such as the presence of weapons, evidence of 11 substance abuse, or the presence of uncoopera-12 tive cohabitants. At minimum, such procedures 13 must be utilized during intake procedures, at 14 the time of the initial visit, and during any subsequent visit when there has been a change in 15 conditions. 16

17 (B) Procedures to correct workplace vio-18 lence hazards in a timely manner, which shall 19 include, at minimum, procedures to ensure em-20 ployees will not work alone in households where there is a high risk for violence, provision of 21 22 functional and maintained security or commu-23 nication devices for all employees working in a 24 patient or client's home or community, and pro-25 vision of dedicated and available security per-

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sonnel to respond to reports of violent incidents or threats.

3 (C) Procedures for responding to actual or
4 potential workplace violence emergencies that
5 shall include, at minimum, obtaining help from
6 security personnel required under subparagraph
7 (B), or law enforcement agencies as appropriate.

9 (4) Not later than two years of the enactment 10 of the Act, the Secretary shall also promulgate a 11 final standard on workplace violence prevention to 12 require skilled nursing facilities and nursing facili-13 ties to adopt a comprehensive workplace violence 14 prevention plan with comparable workplace protec-15 tions at skilled nursing facilities and nursing facili-16 ties.

(b) WORKPLACE VIOLENCE PROTECTION STANDARD
REQUIREMENTS.—The interim final standard promulgated pursuant to paragraph (1) of subsection (a) shall
include each of the following:

(1) PLAN DEVELOPMENT.—A requirement that
each covered health care employer shall, within six
months of the date of promulgation of the interim
final standard, develop and implement an effective
written workplace violence prevention plan (in this

1	section such a plan is referred to as a "Workplace
2	Violence Prevention Plan"), which shall be main-
3	tained and implemented at all times in every health
4	care facility unit, service, and operation, be available
5	to all employees at all times; and include, at min-
6	imum, each of the following for every health care fa-
7	cility unit, service, and operation:
8	(A) The names or job titles of the individ-
9	uals responsible for implementing the Work-
10	place Violence Prevention Plan.
11	(B) Effective procedures that meet the re-
12	quirements under paragraph (2) to obtain the
13	active involvement of employees and, where
14	such employees are represented through a col-
15	lective bargaining agent, the applicable recog-
16	nized or certified collective bargaining agent in
17	developing, implementing, and reviewing the
18	Workplace Violence Prevention Plan.
19	(C) Effective procedures that meet the re-
20	quirements under paragraph (2) to obtain the
21	active involvement of security personnel who
22	provide security services to the employer and,
23	where such security personnel are represented
24	through a collective bargaining agent, the appli-
25	cable recognized or certified collective bar-

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gaining agent in developing, implementing, and
 reviewing the Workplace Violence Prevention
 Plan.

4 (D) Methods that meet the requirements
5 under paragraph (2) that the employer will use
6 to coordinate the implementation of the Work7 place Violence Prevention Plan with other employers whose employees work in the health
9 care facility.

10 (E) Procedures that meet the requirements
11 under paragraph (3) for identifying and evalu12 ating workplace violence risks and hazards.

(F) Procedures that meet the requirements under paragraph (3) on communicating workplace violence risks and hazards to employees.

16 (G) Procedures that meet the requirements
17 under paragraph (3) for employees to report
18 concerns regarding workplace violence risks and
19 hazards and potential workplace violence risks
20 and hazards.

21 (H) Procedures that meet the require22 ments under paragraph (4) for correcting work23 place violence hazards in a timely manner.

1	(I) Procedures that meet the requirements
2	of paragraph (5) for post-incident response and
3	investigation.
4	(J) Procedures that meet the requirements
5	of paragraph (6) for reporting, documenting,
6	and retaining a written record of every work-
7	place violence incident, post-incident response,
8	and workplace violence injury investigation.
9	(K) Procedures that meet the requirements
10	of paragraph (6) for reviewing the effectiveness
11	of the Workplace Violence Prevention Plan at
12	least annually.
13	(L) The nonretaliation policy that the cov-
14	ered health care employer is required to estab-
15	lish under paragraph (7).
16	(M) Procedures that meet the require-
17	ments of paragraph (8) for providing effective
18	education and in-person training to all employ-
19	ees, including temporary employees and per-

21 employed by the employer.

(N) A copy of the most recent annual written evaluation of the Workplace Violence Prevention Plan as conducted under the requirements of paragraph (9).

sonnel working in the facility but not directly

1	(O) A copy of the current notice to employ-
2	ees that is required under paragraph (10).
3	(2) Employee and security personnel
4	PARTICIPATION.—
5	(A) A requirement that each covered
6	health care employer shall obtain active involve-
7	ment from employees and, where such employ-
8	ees are represented through a collective bar-
9	gaining agent, the applicable recognized or cer-
10	tified collective bargaining agent, in developing,
11	implementing, and reviewing the Workplace Vi-
12	olence Prevention Plan. Active involvement shall
13	include the participation of employees or their
14	applicable representatives in—
15	(i) identifying, evaluating, and cor-
16	recting workplace violence hazards;
17	(ii) designing and implementing train-
18	ing; and
19	(iii) reporting and investigating work-
20	place violence incidents.
21	(B) Where security personnel are not em-
22	ployees of the health care facility, the covered
23	health care employer shall be required to obtain
24	active involvement with security personnel and,
25	where such security personnel are represented

1	through a collective bargaining agent, the appli-
2	cable recognized or certified collective bar-
3	gaining agent. Active involvement shall include
4	the participation of security personnel or their
5	applicable representatives in—
6	(i) identifying, evaluating, and cor-
7	recting workplace violence hazards;
8	(ii) designing and implementing train-
9	ing; and
10	(iii) reporting and investigating work-
11	place violence incidents.
12	(C) A requirement that each covered
13	health care employer shall establish methods to
14	coordinate the implementation of the Workplace
15	Violence Prevention Plan with other employers
16	whose employees work in the health care facil-
17	ity.
18	(3) Workplace violence hazard identi-
19	FICATION AND EVALUATION.—
20	(A) A requirement that each covered
21	health care employer shall assess factors in
22	each unit, area of the establishment, and areas
23	surrounding the facility that may contribute to
24	or help prevent workplace violence incidents.

1	Factors assessed shall include, at minimum,
2	each of the following:
3	(i) Staffing, including staffing pat-
4	terns that contribute to or are insufficient
5	to address the risk of violence.
6	(ii) Sufficiency of security systems, in-
7	cluding alarms, emergency response sys-
8	tems, and availability of security personnel.
9	(iii) Job design, equipment, and facili-
10	ties.
11	(iv) Environmental risk factors, as de-
12	fined in subparagraph $(a)(6)$ of section 5.
13	(v) Patient-specific risk factors, as de-
14	fined in subparagraph $(a)(10)$ of section 5.
15	(B) A requirement that each covered
16	health care employer shall establish procedures
17	for employees to report concerns regarding
18	workplace violence risks and hazards or poten-
19	tial workplace violence risks or hazards, includ-
20	ing but not limited to, concerns regarding—
21	(i) the availability, condition, and
22	maintenance of any engineering controls
23	identified in the Workplace Violence Pre-
24	vention Plan as corrective measures;

1	(ii) the implementation or enforce-
2	ment of any work practice controls identi-
3	fied in the Workplace Violence Prevention
4	Plan as corrective measures;
5	(iii) the sufficiency, availability, condi-
6	tion, and maintenance of security systems,
7	including alarms, and emergency response
8	systems;
9	(iv) potential or unaddressed hazards
10	and risks related to job design, equipment,
11	or facilities with regard to workplace vio-
12	lence;
13	(v) potential or unaddressed hazards
14	and risks related to environmental and pa-
15	tient-specific risk factors with regard to
16	workplace violence; and
17	(vi) the availability of sufficient staff
18	or security personnel to implement the
19	Workplace Violence Prevention Plan.
20	(C) A requirement that each covered
21	health care employer establish procedures for
22	how employee concerns will be investigated, and
23	how employees will be informed of the results of
24	the investigation and any correct actions to be
25	taken.

1	(D) A requirement that each covered
2	health care employer establish communication
3	procedures regarding the Workplace Violence
4	Prevention Plan, including how employees can
5	document and communicate information regard-
6	ing conditions that may increase the potential
7	for workplace violence incidents to other em-
8	ployees and between shifts and units.
9	(4) Workplace violence hazard correc-
10	TION.—
11	(A) A requirement that each covered
12	health care employer shall correct workplace vi-
13	olence hazards in a timely manner. Each cov-
14	ered health care employer shall be required to
15	use engineering controls and work practice con-
16	trols to eliminate or minimize employee expo-
17	sure to the identified hazards. Corrective meas-
18	ures taken under this paragraph shall include,
19	at minimum, each of the following as appro-
20	priate:
21	(i) Assigning or placing sufficient
22	numbers of staff to reduce patient-specific
23	Type 2 workplace violence hazards.
24	(ii) Maintenance of sufficient numbers
25	of trained staff, including security per-

1	sonnel, who are available to prevent and
2	immediately respond to workplace violence
3	incidents during each shift. A staff person
4	is not considered to be available if other
5	assignments prevent him or her from im-
6	mediately responding to an alarm or other
7	notification of a violent incident.
8	(iii) Reconfiguration of facility spaces
9	so that—
10	(I) employee access to doors and
11	alarm systems cannot be impeded;
12	(II) employees can maintain line
13	of sight and other immediate means
14	of communication in all areas where
15	patients or members of the public may
16	be present; and
17	(III) furnishings and other ob-
18	jects cannot be used as improvised
19	weapons.
20	(iv) Procedures to prevent the trans-
21	port of unauthorized firearms and other
22	weapons into the facility.
23	(v) Procedures by which employees
24	can summon security and other aid and be

1	alerted to the presence, location, and na-
2	ture of a security threat.
3	(vi) Establishment of an effective re-
4	sponse plan for actual or potential work-
5	place violence emergencies that shall in-
6	clude, at minimum—
7	(I) procedures for warning em-
8	ployees of the situation;
9	(II) procedures for obtaining help
10	from security or law enforcement
11	agencies as appropriate; and
12	(III) procedures to respond to
13	mass casualty threats, such as active
14	shooters, by developing evacuation or
15	sheltering plans that are appropriate
16	and feasible for the facility.
17	(5) Incident response and post-incident
18	INVESTIGATION.—A requirement that each covered
19	health care employer shall establish procedures to
20	accept and respond to reports of workplace violence,
21	and to perform a post-incident investigation of each
22	workplace violence incident based on information so-
23	licited from the employees who experienced the vio-
24	lence that shall include, at minimum, each of the fol-
25	lowing:

1	(A) Procedures for how an employee can
2	report a violent incident, threat, or other work-
3	place violence concern.
4	(B) Procedures for response to reports of
5	violent incidents, threats, or other workplace vi-
6	olence concerns.
7	(C) Procedures for providing immediate
8	medical care or first aid to employees who have
9	been injured in the incident.
10	(D) Procedures for making individual trau-
11	ma counseling available to all employees af-
12	fected by the incident.
13	(E) Conducting a post-incident debriefing
14	as soon as possible after the incident with all
15	employees, supervisors, security personnel, and
16	other personnel involved in the incident.
17	(F) A review of whether the Workplace Vi-
18	olence Prevention Plan and any corrective
19	measures developed under the plan were effec-
20	tively implemented and the circumstances sur-
21	rounding the workplace violence incident.
22	(G) Procedures for investigating the cir-
23	cumstances of each employee injury, if any, re-
24	lated to the workplace violence incident.

1	(H) Solicitation of opinions from all em-
2	ployees or personnel involved in the incident, in-
3	cluding any injured employee, regarding the
4	cause of the incident and whether any correc-
5	tive measures could have prevented the incident
6	from occurring.
7	(I) A policy prohibiting the employer from
8	holding any employee or personnel who partici-
9	pates in an incident investigation at fault for
10	workplace violence.
11	(6) VIOLENT INCIDENT LOG MAINTENANCE AND
12	REVIEW.—
13	(A) A requirement that each covered
14	health care employer establish procedures for
15	reporting and maintaining a written log of—
16	(i) each violent incident against health
17	care facility employees or personnel regard-
18	less of whether the employee or personnel
19	sustains an injury, and regardless of
20	whether the report is made by the per-
21	sonnel who is the subject of the violent in-
22	cident or any other personnel;
23	(ii) each post-incident response; and
24	(iii) each workplace violence injury in-
25	vestigation.

1	(B) Written records of violent incidents
2	maintained under this paragraph shall be based
2	on reports made by employees and personnel
4	and shall include, each of the following:
	,
5	(i) A detailed description of the inci-
6	dent.
7	(ii) A classification of the perpetrator,
8	circumstances surrounding the incident,
9	and location of the incident.
10	(iii) The type of incident and con-
11	sequences of the incident, including any in-
12	juries.
13	(C) As part of the procedures required
14	under subparagraph (A), each covered health
15	care employer shall be required to provide all
16	employees or personnel the opportunity to pro-
17	vide input pertaining to their own experience of
18	the incident.
19	(D) A requirement that each covered
20	health care employer shall establish a review
21	program to analyze data relevant to the imple-
22	mentation of the covered health care employer's
23	Workplace Violence Prevention Plan.
24	(E) Each covered health care employer
25	shall, upon request, make available their find-

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ings and data used in such review to employees,
any designated representatives or collective bargaining agents, and the Secretary or other Federal agency. Each covered health care employer
shall maintain the data and findings from their
review for at least five years.

(7) NONRETALIATION.—

8 (A) A requirement that each covered 9 health care employer establish a policy prohib-10 iting the employer from disallowing an employee 11 from, or taking punitive or retaliatory action 12 against an employee for, seeking assistance and 13 intervention from local emergency services or 14 law enforcement when a violent incident occurs.

15 (B) A requirement that each covered 16 health care employer establish a policy prohib-17 iting the employer from disallowing an employee 18 from, or taking punitive or retaliatory action 19 against an employee for, reporting violent inci-20 dents, threats, or other workplace violence con-21 cerns.

(8) EDUCATION AND TRAINING.—A requirement that each covered health care employer shall
provide in-person training to all employees, including
temporary employees and personnel working in the

1	facility but not directly employed by the employer.
2	Such training shall be on the Workplace Violence
3	Prevention Plan as established under paragraph (1)
4	and shall—
5	(A) address the workplace violence hazards
6	identified in the facility, unit, work area, or op-
7	eration;
8	(B) address the corrective measures the
9	employer has implemented with regard to work-
10	place violence hazards identified;
11	(C) address the activities that each em-
12	ployee is reasonably anticipated to perform
13	under the Workplace Violence Prevention Plan;
14	(D) be provided—
15	(i) upon entering employment;
16	(ii) on an annual basis;
17	(iii) when such employee is trans-
18	ferred to a new patient care unit;
19	(iv) when conditions change or pre-
20	viously unrecognized hazards are identi-
21	fied;
22	(v) when requested by an employee;
23	and
24	(vi) as otherwise necessary;

1	(E) provide an opportunity for in-person
2	interactive questions and answers;
3	(F) be conducted in-person by an indi-
4	vidual with knowledge of workplace violence
5	prevention and the covered health care employ-
6	er's Workplace Violence Prevention Plan and
7	procedures;
8	(G) include training on emergency re-
9	sponse plans and procedures related to work-
10	place violence and practice drills on emergency
11	response plans and procedures, including any
12	procedures adopted for responding to mass cas-
13	ualty threats; and
14	(H) utilize material appropriate in content
15	and vocabulary to the educational level, literacy,
16	and language of employees.
17	(9) ANNUAL EVALUATION.—
18	(A) IN GENERAL.—A requirement that
19	each covered health care employer shall conduct
20	an annual written evaluation with employees re-
21	garding their respective work areas, services,
22	and operations of the implementation and effec-
23	tiveness of the Workplace Violence Prevention

Plan, including hazard assessment and evalua-

tion procedures and findings, hazard correction

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1	procedures, selection of engineering and work
2	practice controls, and post-incident response
3	and investigation.
4	(B) ACTIVE INVOLVEMENT.—The evalua-
5	tion shall—
6	(i) be conducted with the active in-
7	volvement of employees, and if applicable,
8	the representatives and collective bar-
9	gaining agents of such employees; and
10	(ii) document the input of the individ-
11	uals described in clause (i) regarding em-
12	ployees' respective work areas, services,
13	and operations.
14	(C) CORRECTIVE ACTION.—Each covered
15	health care employer shall correct unsafe condi-
16	tions, work practices, and work procedures
17	identified in the annual written evaluation in a
18	timely manner.
19	(10) NOTICE OF WORKPLACE VIOLENCE PRE-
20	VENTION PLAN AND RIGHTS UNDER THIS ACT.—A
21	requirement that each covered health care employer
22	shall post a uniform notice in a form specified by the
23	Secretary that—
24	(A) explains the workplace violence preven-
25	tion standard;

1	(B) includes information regarding work-
2	place violence prevention policies and training;
3	(C) explains procedures to report and
4	record information on workplace violence inci-
5	dents and workplace violence-related injuries;
6	and
7	(D) explains employees' rights under this
8	Act, including rights to report concerns regard-
9	ing potential workplace violence risks or haz-
10	ards without punitive or retaliatory action taken
11	by the employer.
12	(c) Emergencies.—The Secretary shall establish
13	procedures to be followed in cases where emergency situa-
14	tions affect the operation of a workplace violence preven-
15	tion plan.
16	(d) INSPECTIONS.—The Secretary shall conduct un-
17	scheduled inspections under section 8 of the Occupational
18	Safety and Health Act of 1970 (29 U.S.C. 657) to ensure
19	implementation of and compliance with the workplace vio-
20	lence prevention standard.
21	SEC. 3. APPLICATION OF THE WORKPLACE VIOLENCE PRE-
22	VENTION STANDARD TO FACILITIES RECEIV-
23	ING MEDICARE AND MEDICAID FUNDS.
24	(a) IN GENERAL.—Section 1866 of the Social Secu-
25	rity Act (42 U.S.C. 1395cc) is amended—

1	(1) in subsection $(a)(1)(V)$, by inserting "and
2	Workplace Violence Prevention Standard (as initially
3	promulgated under section 2 of the Health Care
4	Workplace Violence Prevention Act of 2018)" before
5	the period at the end; and
6	(2) in subsection (b)(4)—
7	(A) in subparagraph (A), by inserting
8	"and Workplace Violence Prevention Standard
9	after Bloodborne Pathogens standard"; and
10	(B) in subparagraph (B), by inserting "or
11	Workplace Violence Prevention Standard" after
12	"Bloodborne Pathogens standard".
13	(b) EFFECTIVE DATE.—The amendments made by
14	subsection (a) shall apply to health care facilities begin-
15	ning on the date that is 1 year after the date of issuance
16	of the interim final standard on workplace violence preven-
17	tion required under section 2.
18	SEC. 4. RULES OF CONSTRUCTION.
19	(a) EFFECT ON OTHER LAWS.—Nothing in this Act
20	shall be construed to—
21	(1) curtail or limit authority of the Secretary
22	under any other provision of the law, including the
23	application of other safety orders in health care fa-
24	cilities, services, and operations not covered by this
25	Act;

1 (2) preempt the application of any other statute 2 or regulation of any State or local government re-3 lated to workplace violence in health care facilities 4 except to the extent that such provisions are incon-5 sistent with this Act, an interim final standard, or 6 a final standard promulgated under this Act, and 7 then only to the extent of the inconsistency. A provi-8 sion of law of a State or local government is not in-9 consistent with this Act, an interim final standard, 10 or a final standard promulgated under this Act if 11 such provision provides equal or greater protection 12 to workers than the protection provided under this 13 Act or such regulation; 14 (3) impair or diminish the rights, privileges, or

remedies of any health care worker or other employee under any Federal or State law, or under any
collective bargaining agreement.

18 SEC. 5. DEFINITIONS.

19 (a) DEFINITIONS.—For the purposes of this Act.

20 (1) ALARM.—The term "alarm" means a me21 chanical, electrical, or electronic device that does not
22 rely upon an employee's vocalization in order to alert
23 others.

24 (2) COVERED HEALTH CARE EMPLOYER.—The
25 term "covered health care employer" includes—

1	(A) hospitals (as defined in section 1861(e)
2	of the Social Security Act (42 U.S.C.
3	1395x(e)), and any outpatient settings or clinics
4	operating within a hospital license or any set-
5	ting or clinic that provides outpatient hospital
6	services;
7	(B) psychiatric hospitals (as defined in sec-
8	tion $1861(e)$ of the Social Security Act (42)
9	U.S.C. 1395x(f));
10	(C) rehabilitation hospitals (as defined by
11	the Secretary of Health and Human Services
12	under section $1886(d)(1)(B)(ii)$ of the Social
13	Security Act (42 U.S.C. 1395ww(d)(1)(B)(ii));
14	(D) long-term care hospitals as defined in
15	section 1861 of the Social Security Act (42)
16	U.S.C. 1395x(ccc)); and
17	(E) hospitals operated by the Department
18	of Veterans Affairs, the Department of De-
19	fense, the Indian Health Service under the De-
20	partment of Health and Human Services, or
21	any other department or agency of the United
22	States.
23	(3) DANGEROUS WEAPON.—The term "dan-
24	gerous weapon" means an instrument capable of in-

- flicting death or serious bodily injury, regardless of
 whether it was designed for that purpose.
- 3 (4) EMPLOYEE.—The term "employee" includes
 4 any individual employed by a covered health care
 5 employer, including independent contractors.

(5) ENGINEERING CONTROLS.—The term "en-6 7 gineering controls" means an aspect of the built 8 space or a device that removes a hazard from the 9 workplace or creates a barrier between the worker 10 and the hazard. For purposes of reducing workplace 11 violence hazards, engineering controls include, but 12 are not limited to, electronic access controls to em-13 ployee occupied areas, weapon detectors (installed or 14 handheld), enclosed workstations with shatter-resist-15 ant glass, deep service counters; separate rooms or 16 areas for high risk patients, locks on doors; furniture affixed to the floor, opaque glass in patient 17 18 rooms (protects privacy, but allows the health care 19 provider to see where the patient is before entering 20 the room), closed-circuit television monitoring and 21 video recording, sight-aids, and personal alarm de-22 vices.

23 (6) ENVIRONMENTAL RISK FACTORS.—The
24 term "environmental risk factors" means factors in
25 the facility or area in which health care services or

1 operations are conducted that may contribute to the 2 likelihood or severity of a workplace violence inci-3 dent. Environmental risk factors may be associated 4 with the specific task being performed or the work 5 area, such as working in an isolated area, poor illu-6 mination or blocked visibility, lack of physical bar-7 riers between employees and persons at risk of com-8 mitting workplace violence. 9 (7) HOME HEALTH AGENCY.—The term "home 10 health agency" has the meaning given such term in 11 section 1861(0) of the Social Security Act (42) 12 U.S.C. 1395x(o)). 13 (8) HOSPICE.—The term "hospice" has the 14 meaning given such term in section 1861(d) of the 15 Social Security Act (42 U.S.C. 1395x(dd)(1)). 16 (9) NURSING FACILITY.—The term "nursing" 17 facility" has the meaning given such term in section 18 1919 of the Social Security Act (42) U.S.C. 19 1396r(a)). 20 (10) PATIENT-SPECIFIC RISK FACTORS.—The term "patient-specific risk factors" means factors 21 22 specific to a patient that may increase the likelihood 23 or severity of a workplace violence incident, includ-24 ing a patient's mental status, treatment and medica-25 tion status, history of violence as known to the

1	health care facility, use of drugs or alcohol as known
2	to the health care facility, and any other conditions
3	or disease processes that may cause the patient to
4	experience confusion or disorientation, to be non-re-
5	sponsive to instruction, or to behave unpredictably.
6	(11) Skilled Nursing Facility.—The term
7	"skilled nursing facility" has the meaning given such
8	term in section 1819(a) of the Social Security Act
9	(42 U.S.C. 1395i–3(a)).
10	(12) THREAT OF VIOLENCE.—The term "threat
11	of violence" means a statement or conduct that
12	causes a person to fear for his or her safety because
13	there is a reasonable possibility the person might be
14	physically injured, and that serves no legitimate pur-
15	pose.
16	(13) WORKPLACE VIOLENCE.—The term
17	"workplace violence" means any act of violence or
18	threat of violence that occurs at the work site. The
19	term workplace violence shall not include lawful acts
20	of self-defense or defense of others. The term work-
21	place violence includes the following:
22	(A) The threat or use of physical force
23	against an employee that results in or has a
24	high likelihood of resulting in injury, psycho-

1	logical trauma, or stress, regardless of whether
2	the employee sustains an injury.
3	(B) An incident involving the threat or use
4	of a firearm or other dangerous weapon, includ-
5	ing the use of common objects as weapons, re-
6	gardless of whether the employee sustains an
7	injury.
8	(C) Four workplace violence types:
9	(i) "Type 1 violence" means work-
10	place violence directed at an employee by a
11	person who has no legitimate business at
12	the work site, and includes violent acts by
13	anyone who enters the workplace with the
14	intent to commit a crime.
15	(ii) "Type 2 violence" means work-
16	place violence directed at an employee by
17	customers, clients, patients, students, in-
18	mates, or any others for whom an organi-
19	zation provides services.
20	(iii) "Type 3 violence" means work-
21	place violence directed at an employee by a
22	present or former employee, supervisor, or
23	manager.
24	(iv) "Type 4 violence" means work-
25	place violence directed at an employee by

1	someone who does not work there, but has
2	or is known to have had a personal rela-
3	tionship with an employee.

4 (14) WORK PRACTICE CONTROLS.—The term "work practice controls" means procedures, and 5 6 rules which are used to effectively reduce workplace violence hazards. Work practice controls include, but 7 8 are not limited to, assigning and placing sufficient 9 numbers of staff to reduce patient-specific Type 2 10 workplace violence hazards, provision of dedicated and available safety personnel (i.e., security guards), 11 12 employee training on workplace violence prevention 13 methods, and employee training on procedures for response in the event of a workplace violence inci-14 15 dent and for post-incident response.